Using your web browser navigate to rmm.westwayit.co.uk & sign in with your email address and password.
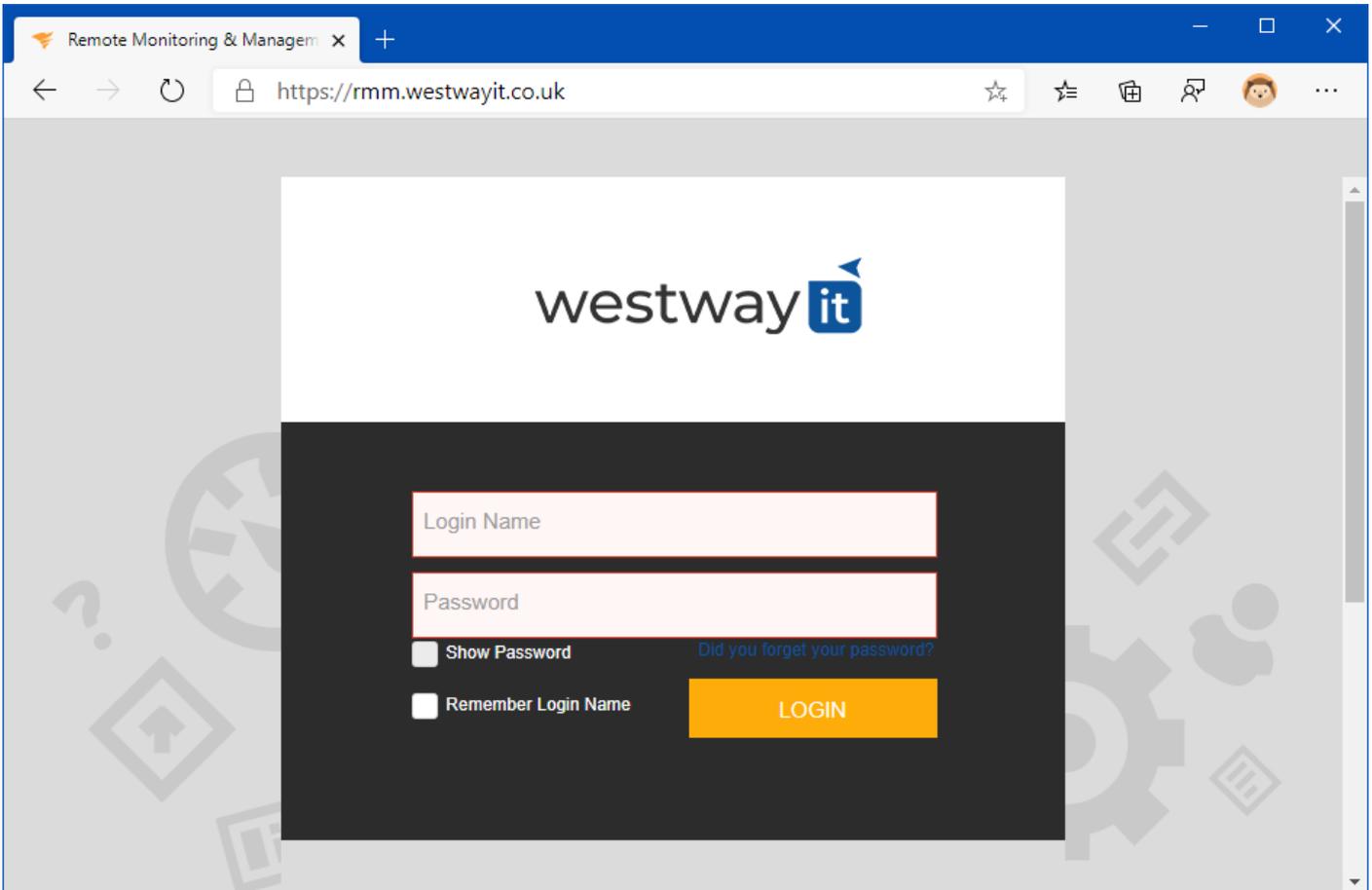
Once signed in you will see a list of your available computers you can connect to with either a green, red or grey icon next to them.

- Green means your computer is online and ready. Click the green icon to connect.
- Red means somebody else is connected to your computer, if you hover you can see who.
- Grey means your computer if offline and will need to be turned on to become available.
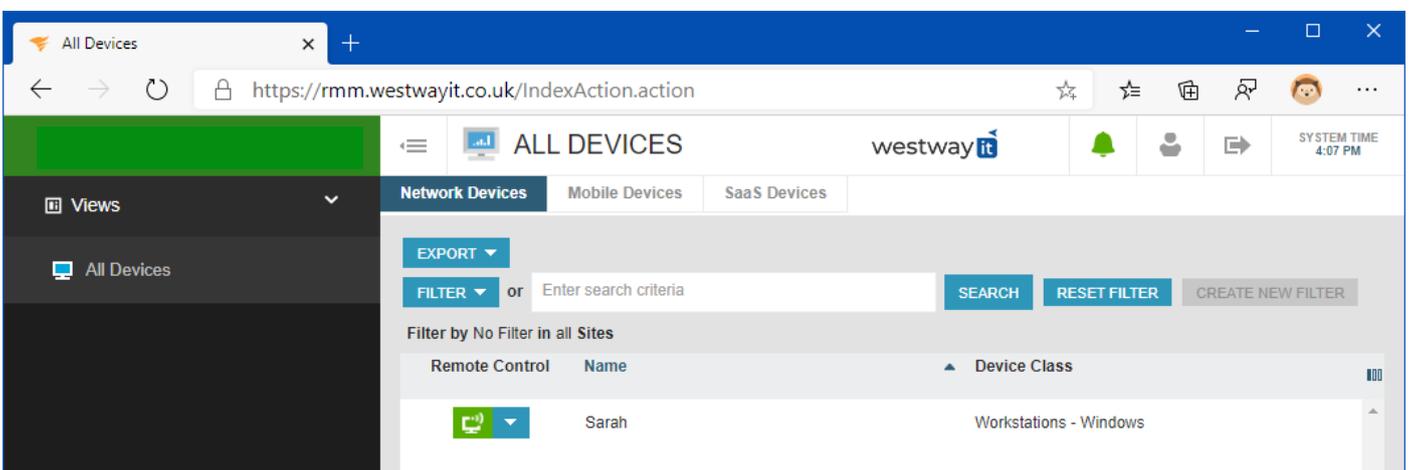
The first time you connect you will need to install the remote viewer, this is quick and easy to install following the instructions on screen.

When you connect you may be asked if you want to launch the remote viewer, choose open/yes this this question.
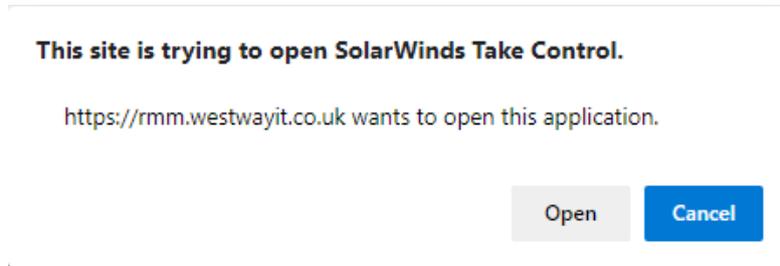
Once connected you will see your desktop or login screen.

Access View options to resize your screen **View -> Size**

Send Ctrl Alt Delete to your remote desktop

Use RDP

If you have an odd sized laptop size you can use RDP for a better visual expierance

If you have multiple screens left click for a list of your monitors or right click to quick switch

Full Screen View

Close Remote Desktop
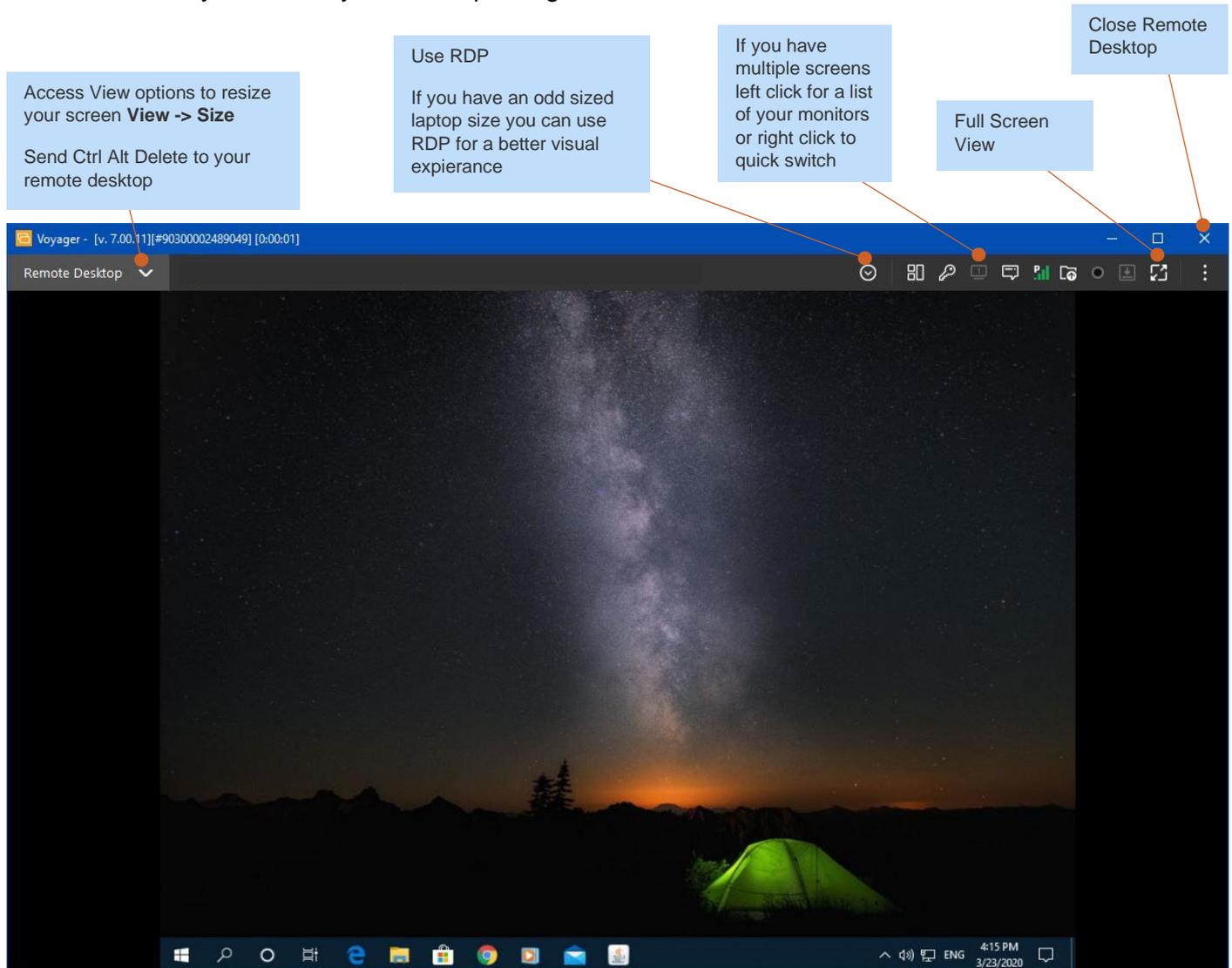
If you have difficulties with the remote desktop please contact our service desk: support@westwayit.co.uk